



## Gamified Employee Recognition, Incentive & Engagement Solution

### Adventures in Excellence

Treasure Hunt is the gamified employee reward and incentive solution from TouchPoint One that awards gem stones, gold coins and other incentives to employees in their individual quest for extraordinary achievement. Setup is easy, enabling administrators to quickly configure programs for customer care, training, support, sales, management and more based on performance targets or pre-defined milestones for KPIs like attendance, quality, FCR, tenure and customer satisfaction as well as survey participation, learning or employee satisfaction.

### Inform, Align, Engage, Inspire — Win!

Treasure Hunt makes performance metrics engaging and individual achievement fun. Rewards are earned during a pay period, over time or upon specific pre-defined achievements. Once the employee's account balance has reached a specified threshold, coins can be redeemed for cash, prizes (i.e. gift cards, VIP parking, movie tickets, etc.) or charitable donation. Use your imagination – any incentive is possible.

### Secure Employee Portal

Employees log into the secure Treasure Hunt portal via pc, tablet or phone to check their performance, gem stones earned, coin balances and to review leaderboards, new redemption options or cheer on fellow employees. It's fun and aligns 100% with your business objectives.



## HOW IT WORKS

### 1) DETERMINE THEME, BASIS FOR REWARD EARNINGS & REDEMPTION OPTIONS!



Determine what achievements you want to recognize, the associated value for these achievements and the cash, prize, giving or other redemption options you'd like to provide. It's easy and we can work through the process with you. And if you prefer super heroes, fast cars or extraterrestrials to gem stones or other available themes, let us know and we'll create the theme that's perfect for you.

### 2) COMMUNICATE PROGRAM TO EMPLOYEES

Treasure Hunt facilitates interaction and communication through in-app messaging, social channels and automated notifications regarding rewards earned, program updates and other announcements making it a snap to let your employees know how the program works or earn, track & redeem their treasure.

### 3) ADMINISTER/FULFILL

Giving is great fun – just ask Santa. You'll need to appoint an enthusiastic program administrator to manage redemptions, oversee reward fulfillment and generate lots of smiles.

## Core Benefits

- STRENGTHEN WORKPLACE CULTURE
- REINFORCE RECOGNITION FOR OUTSTANDING INDIVIDUAL PERFORMANCE
- BOOST EMPLOYEE ENGAGEMENT AND TACKLE ATTRITION HEAD-ON
- INCREASE AWARENESS OF CRITICAL BUSINESS METRICS
- IMPROVE QUALITY, MORALE, RETENTION, ATTENDANCE, CX/EX METRICS & MORE

## Key Features

- EASY TO SETUP, CUSTOMIZE AND MAINTAIN
- FUN EMPLOYEE EXPERIENCE WITH UNLIMITED THEME & AWARD POSSIBILITIES
- ALIGNS INDIVIDUAL INCENTIVES WITH BUSINESS OBJECTIVES
- PROVIDES REAL-TIME RECOGNITION FOR OUTSTANDING WORK
- WORLD-CLASS INDUSTRY EXPERTISE & CUSTOMER SUPPORT